

Download **Swachhata-MoHUA** app from the Google playstore or click on the following URL <https://play.google.com/store/apps/details?id=com.ichangemycity.swachhbharat&hl=en> to download the **Swachhata-MoHUA** app for lodging the complaint.



Swachhata-MoHUA

Janaagraha Productivity

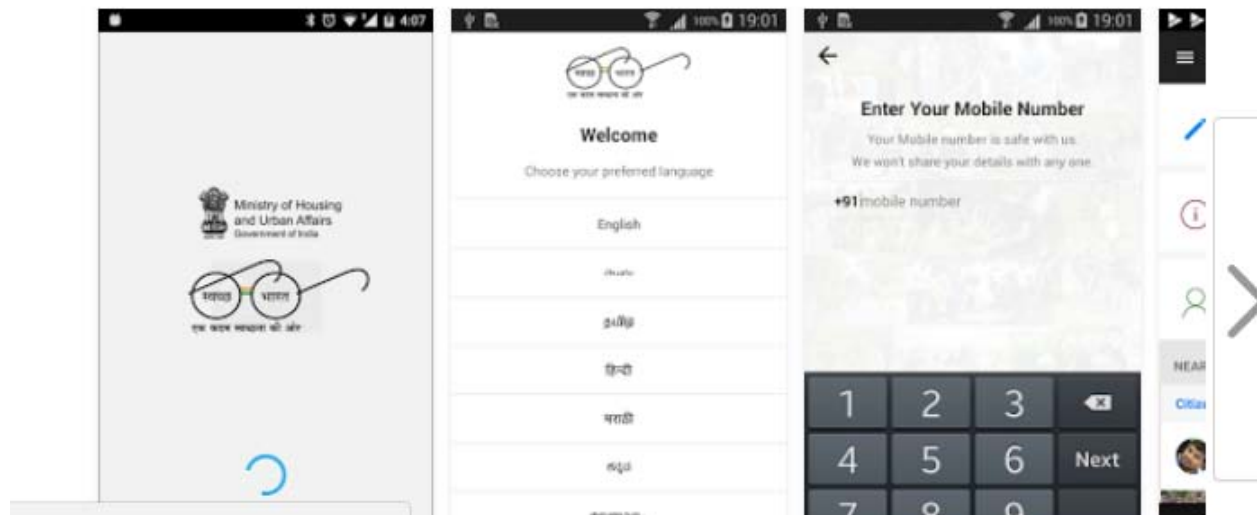
★★★★★ 26,334

Rated for 3+

This app is compatible with all of your devices.

Add to Wishlist

Install



Choose your preferred language from the dropdown and proceed



Welcome

Choose your preferred language

English

తెలుగు

தமிழ்

हिन्दी

मराठी

ಕನ್ನಡ

മലയാളം

বাংলা

Enter your Mobile No and click next button, a verification code will be sent to your Mobile no for verification



Enter Your Mobile Number

Your mobile number is safe with us.
We won't share your details with any one.

NEXT

Enter the verification code and click continue

Enter the code that was sent to

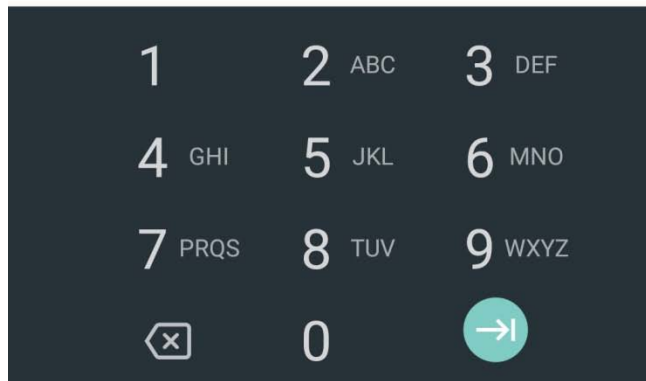


5 3 2 9 3 6

Continue

I didn't get a code

Tap Continue to accept Facebook's [Terms](#), [Data Policy](#), [cookie use](#) and the [Privacy Policy](#) of Swachhata.

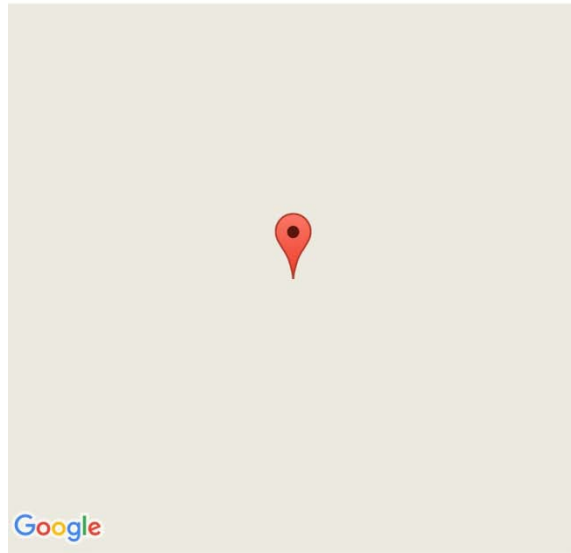


Choose your location



Chennai, Tamil Nadu 600016, India

[Change location](#)

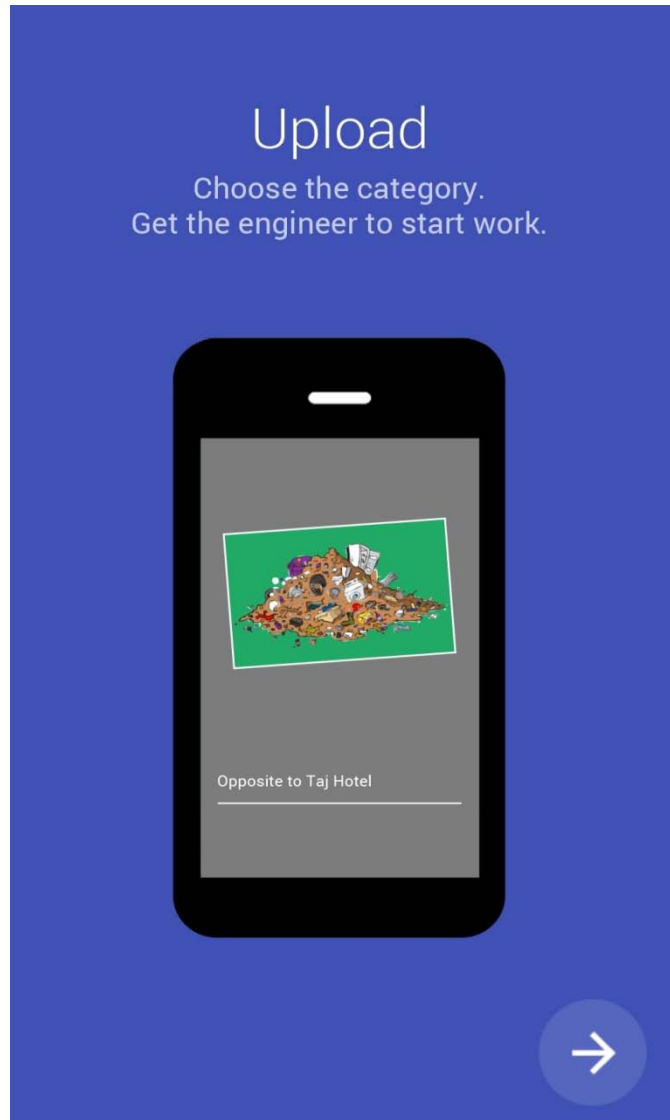


DONE

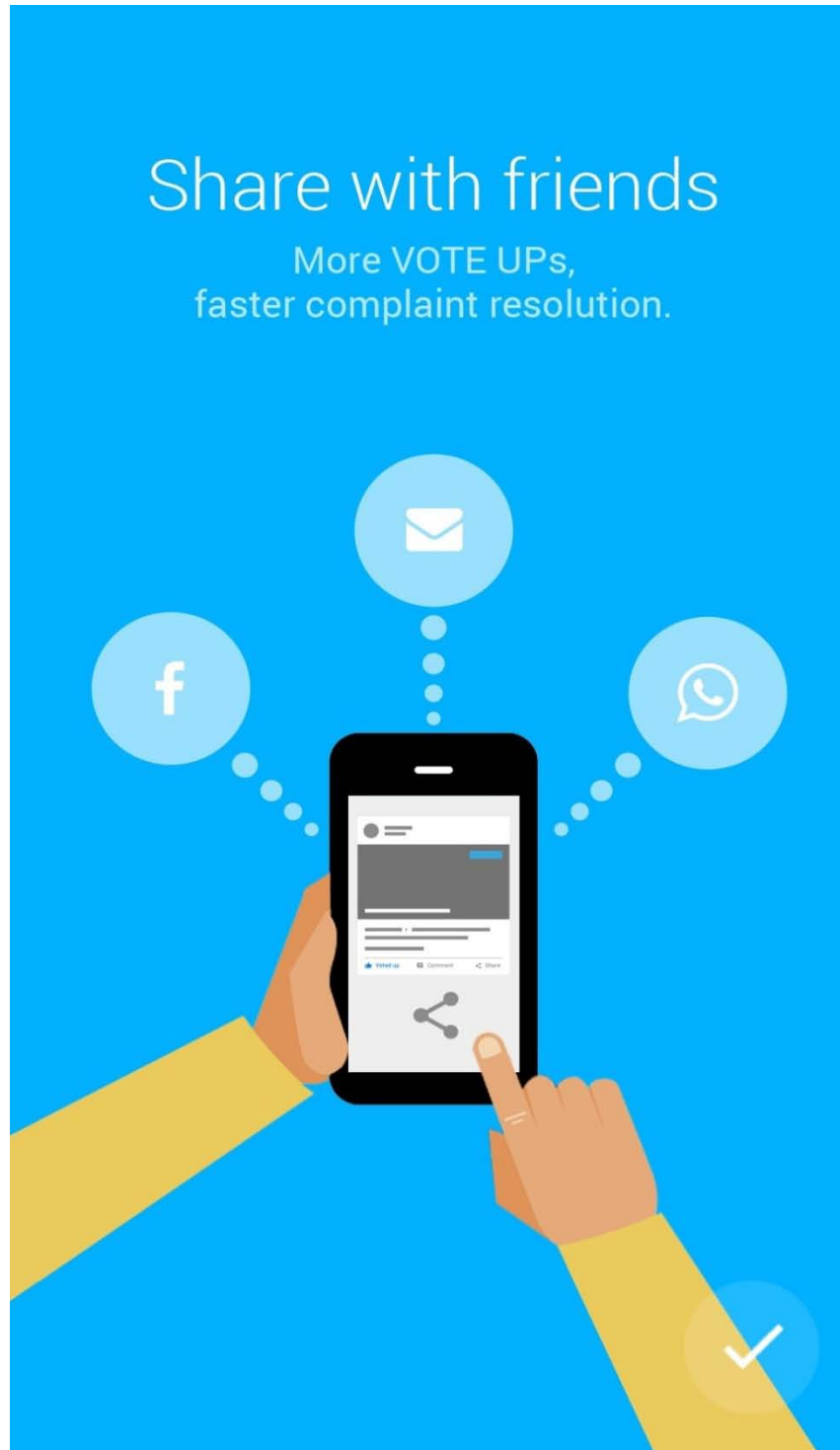
Click on the right arrow button to proceed to the next step



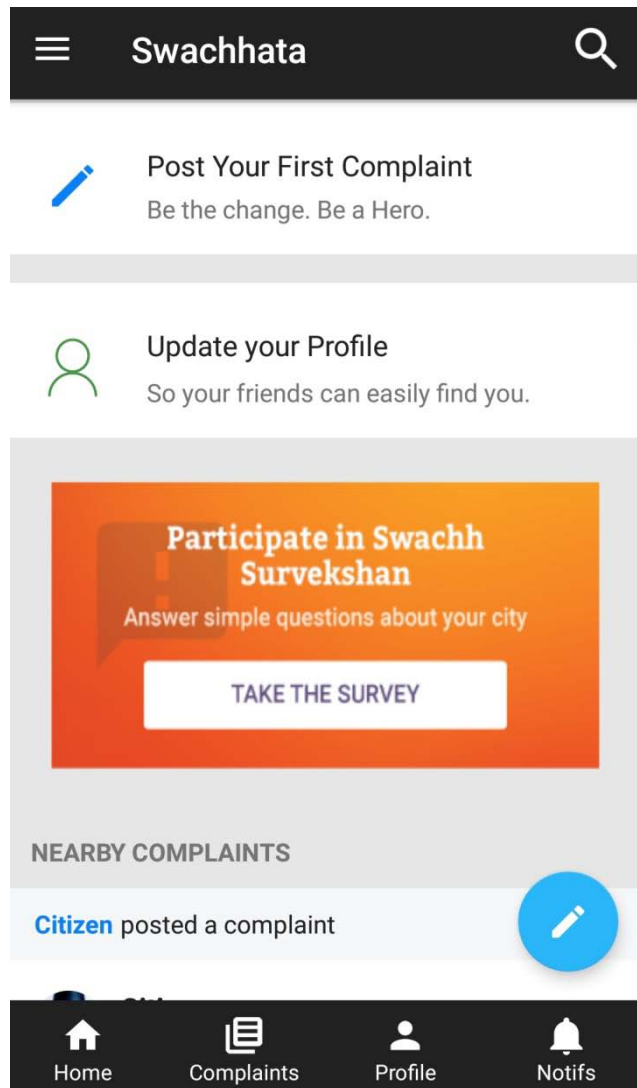
Click on the right arrow button to proceed to the next step



Click on the tick button to proceed to the next step




Select **update your profile** to update your profile



Type your Name and set your profile picture for your profile and click done

← Profile Settings



CHANGE

Name

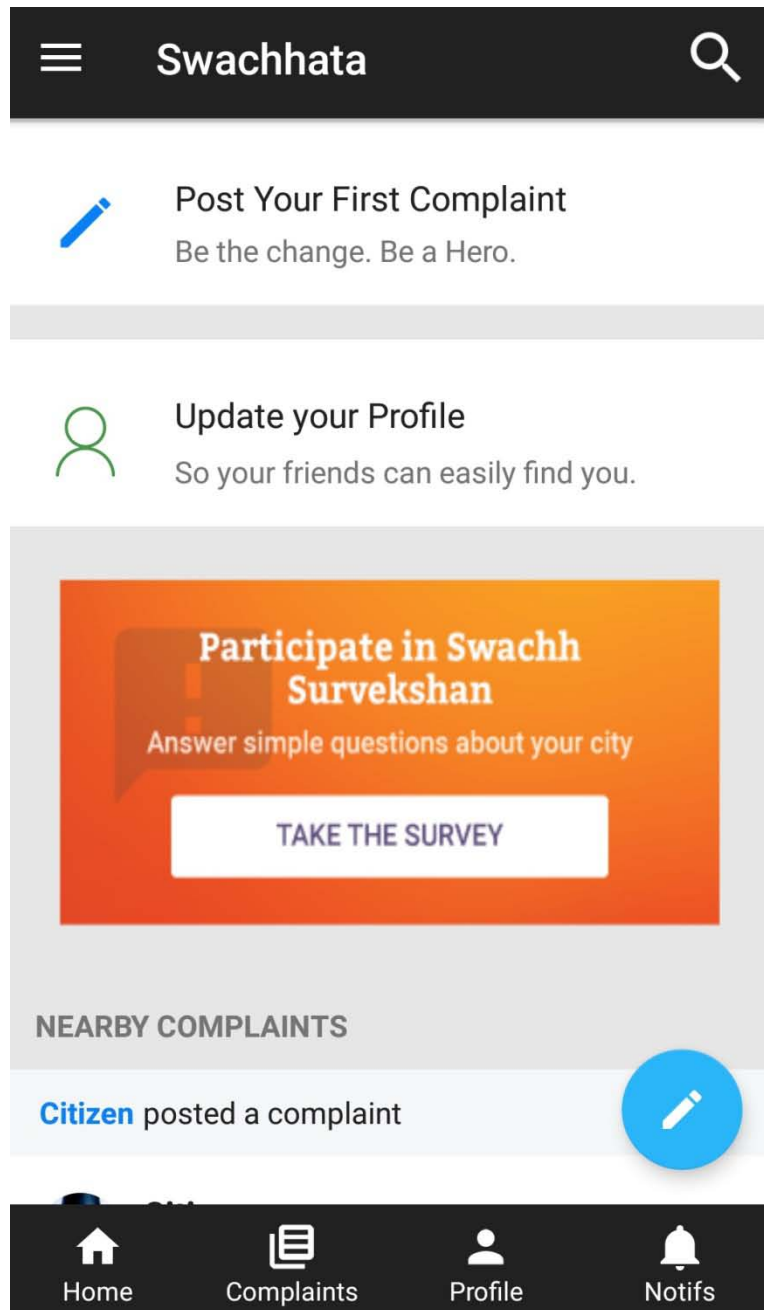
Citizen ×

Chennai, Tamil Nadu 600016, India

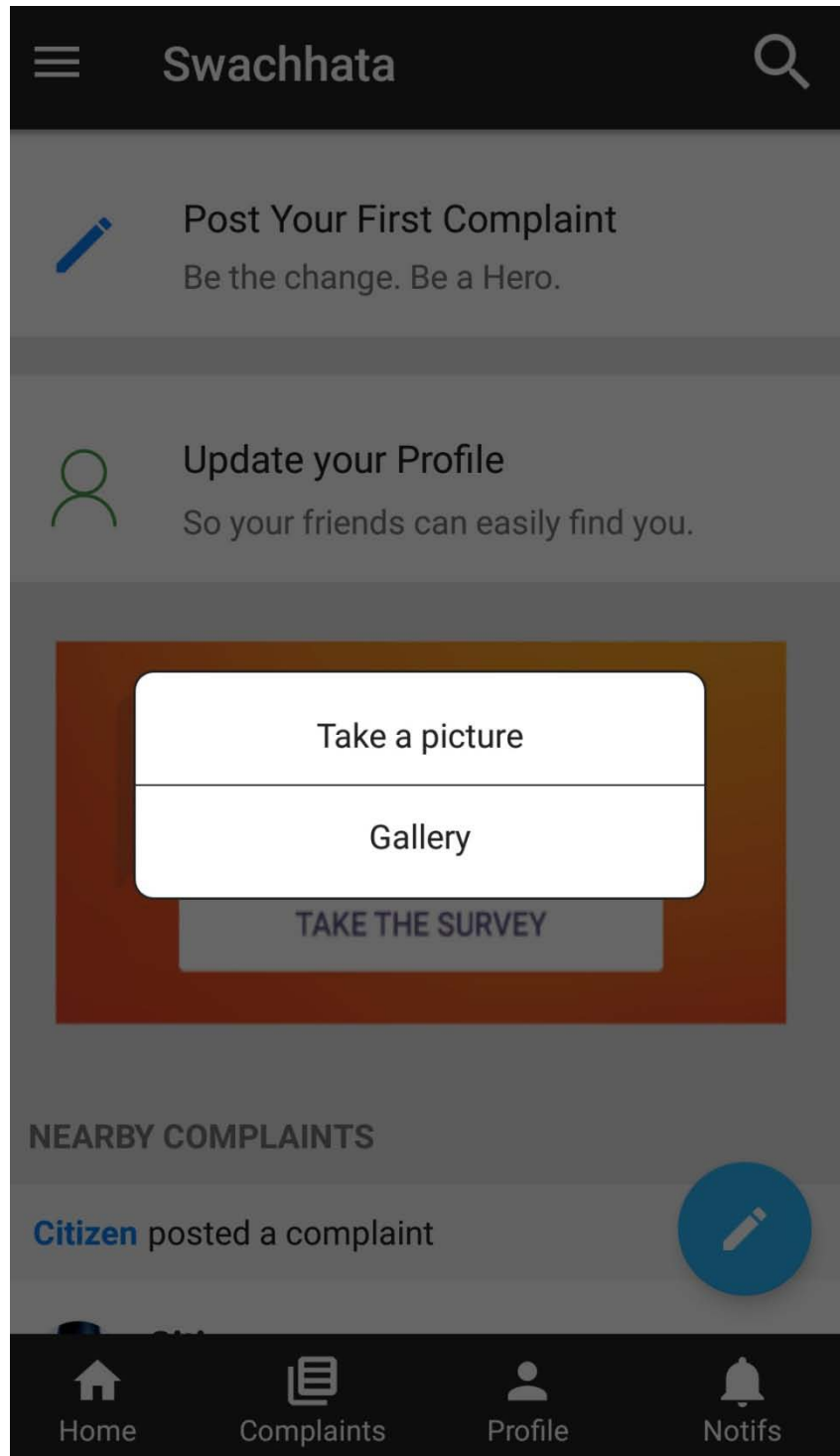
[Change location](#)

DONE

Select **post your first complaint** for posting a complaint on your locality related to sanitation issues.



Select either **take a picture** for taking photos
or
select **Gallery** for uploading the picture



After uploading the photos choose the Category of the complaint

← Choose Category



Dead animal(s)



Dustbins not cleaned



Garbage dump



Garbage vehicle not arrived



Sweeping not done



No electricity in public toilet(s)



No water supply in public toilet(s)

Add landmark and address of the complaint and click post Eg:-

← **Add Landmark**

Add Landmark

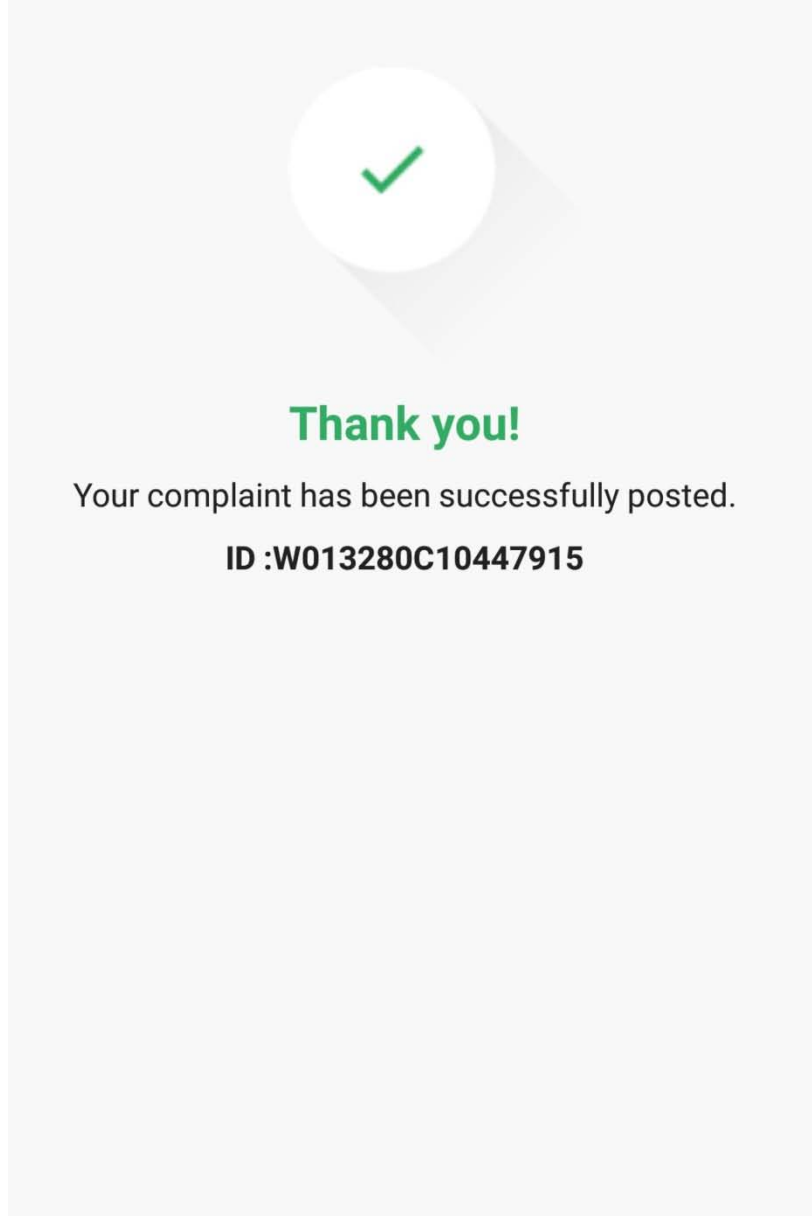
st.thomas mount ×

5/10/53, Seven Wells, St Thomas Mount, Ch

[Change location](#)

POST

Your complaint will be posted successfully and complaint id will be generated



BACK TO FEED



Click Back to feed to review the complaint status.